

Roll No.

Total No. of Questions : 07]

[Total No. of Pages : 02

BBA (Sem. - 3rd)**PRODUCTION AND OPERATIONS MANAGEMENT****SUBJECT CODE : BB - 305****Paper ID : [C0217]**

[Note : Please fill subject code and paper ID on OMR]

Time : 03 Hours**Maximum Marks : 60****Instruction to Candidates:**

- 1) Section - A is Compulsory.
- 2) Attempt any Four questions from Section - B.

Section - A**Q1)****(10 × 2 = 20)**

- a) What are the objectives of operations management?
- b) Which factors affect plant layout?
- c) Define Capacity.
- d) Which activities are involved in production planning?
- e) Define work simplification.
- f) What do you understand by method study?
- g) What are the benefits of materials management?
- h) What is Statistical Quality Control?
- i) What is ABC Analysis?
- j) What is JIT approach?

Section - B**(4 × 10 = 40)****Q2)** Discuss the relationship of production management with other functional areas.**Q3)** Explain the process of capacity planning.**J-706[8129]****P.T.O.**

- Q4)** Discuss the scope of production planning and control. Explain its role in operations management.
- Q5)** Outline various types of maintenance. Discuss why a maintenance policy is needed.
- Q6)** Explain the nature of services. Explain how service system is designed.
- Q7)** Define TQM. Explain its principles.

* * *